

# Community Management Structure

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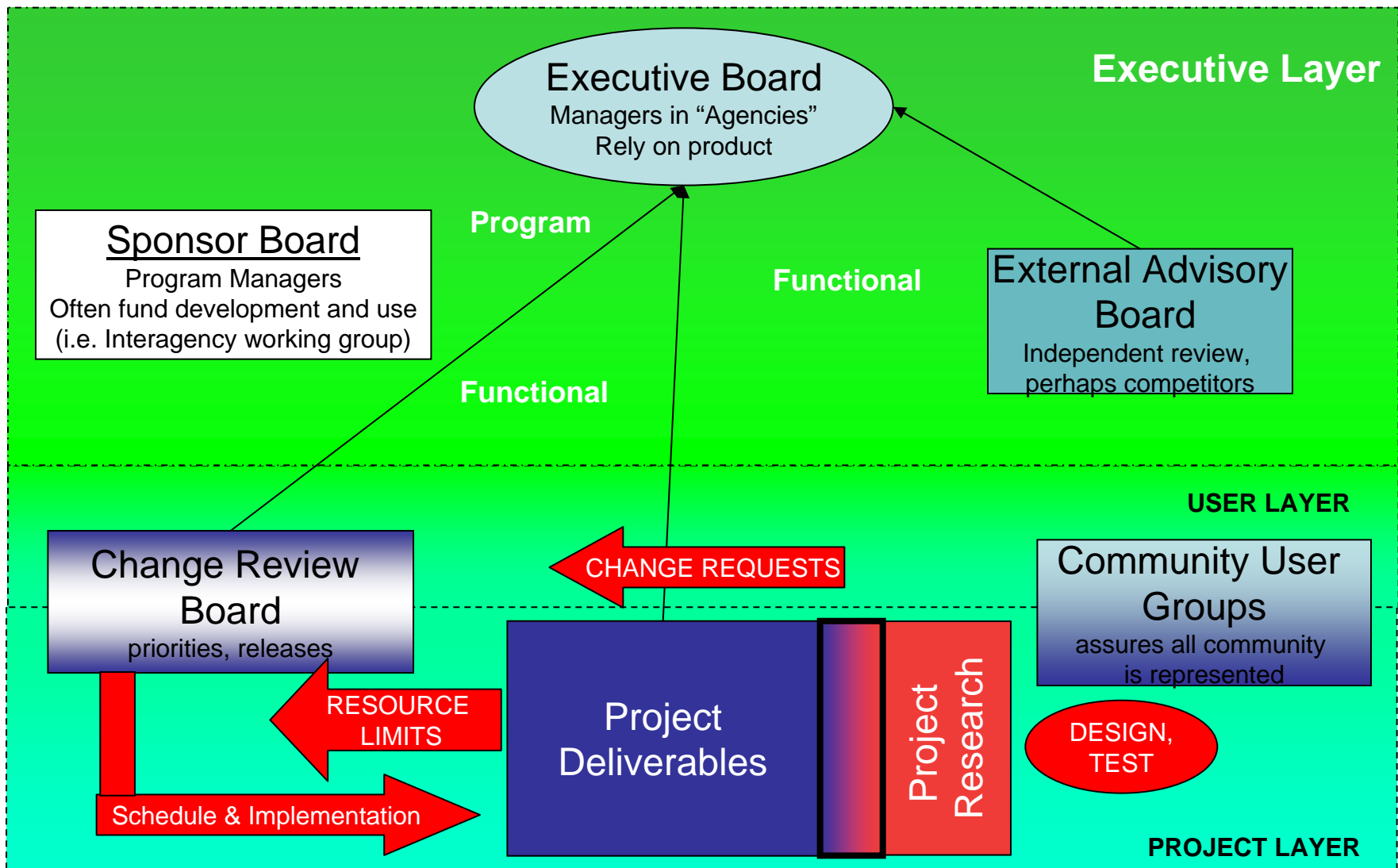
# Governance Model

- A critical element of a community project is the governance model. There are a number of possible instantiations of governance. This one is derived from both my experience managing projects and consultation with managers of successful community projects.

# Elements of Governance Model

- There are a few key elements of a functioning, sustainable governance
  - Buy in by the members of the community
    - Representation of subsets of the community
  - Known rules of behavior (transparency)
  - A system of checks and balances

# Figure 1: Posited Base Structure



# Timescales

- It is important to recognize the different time scales the different functions operate at.
  - The project works on short time scales, days
  - The community user groups have communication infrastructure that allows continuous communication in the community. There is an interface with the project and change review board that operates on a time scale of a week to a month
  - The change review board needs to meet regularly and several times over the course of a product release. Quarterly
  - The executive layer has the ability to monitor the project through communication infrastructure and needs to meet annually or at any juncture of major changes in strategic direction or budget.

# Technical Level

- The technical level of the community participants increases from the top to the bottom of the chart.